

Privacy Policy

Effective Date: Nov 20, 2024

At Rivium AI, we prioritize your privacy and are committed to protecting your personal data. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you interact with our website and services.

1. Who Does This Privacy Policy Apply To?

This policy applies to:

- Website Visitors
- Customers
- Business Partners
- Prospective Employees

2. What Personal Data Do We Collect?

a. Website Visitors

We may collect:

- Name, company, job title, and email address (if provided via contact forms).
- IP address, browser type, and usage data (via cookies and analytics tools).

b. Customers and Business Partners

When you engage with our services, we may collect:

- Contact details (name, phone number, email, company information).
- Transactional and contractual information.

c. Job Applicants

If you apply for a position, we may collect:

- Your CV and application details.
- References and related recruitment information.

3. Why Do We Collect Your Data?

We process your data for the following purposes:

- To provide and improve our services.
- To manage inquiries and communication.
- To maintain compliance with legal obligations.

- To enhance website functionality and user experience.

4. Legal Basis for Processing Your Data

We process personal data based on:

- Consent: When you voluntarily provide information (e.g., signing up for updates).
- Contractual Necessity: When fulfilling our agreements with you.
- Legitimate Interests: For improving services, security, and analytics.

5. How Do We Use Your Data?

We use your data to:

- Respond to inquiries and provide services.
- Personalize website experiences and optimize performance.
- Comply with legal and regulatory requirements.
- Ensure security and prevent fraudulent activity.

6. Sharing and Transferring Your Data

We may share your data with:

- Service Providers: For hosting, analytics, and other operational needs.
- Legal Authorities: When required by law.
- Business Partners: To fulfill contractual obligations.

If your data is transferred outside your country or region, we ensure compliance with applicable laws, such as GDPR, by implementing appropriate safeguards.

7. Data Retention

We retain personal data only as long as necessary for the purposes described:

- Visitor data: Up to 2 years after your last interaction with the website.
- Customer and business partner data: For the duration of the contractual relationship plus 5 years.
- Applicant data: 1 year after the recruitment process ends, unless required otherwise by law.

8. Your Rights

Depending on your jurisdiction, you may have the following rights:

- Access: Request a copy of your personal data.
- Correction: Update incorrect or incomplete information.
- Erasure: Request deletion of your data (subject to legal requirements).
- Restriction: Limit how we process your data.
- Objection: Opt-out of data processing for specific purposes.

- Portability: Request your data in a transferable format.

To exercise your rights, contact us at: dataprotection@rivium.ai

9. Security of Your Data

We employ technical and organizational measures to protect your data from unauthorized access, loss, or misuse. While we strive for robust protection, no system can guarantee 100% security.

10. Cookies and Tracking

We currently do not use any cookies on WWW.RIVIUM.AI (our Website). If this changes in the future, we will update this Cookie Policy with details of the types of cookies we use, why they are used, and how you can give and withdraw your consent to them.

11. Changes to This Privacy Policy

We may update this policy from time to time to reflect changes in practices, laws, or services. Revisions will be posted with an updated effective date.